The Zen of Clear Communication

A quiet guide to being understood

1. The first word holds the weight of the last

The path reveals itself when your feet are still

DO

Build on what they already know

Let their world shape your words

Speak from the ground, not the clouds

DON'T

Assume your truth is already shared

Lead with what matters to you, not them

Rush in with answers before any question appears





2. Say little, mean much

The clearest voice wears no ornaments

DO

Use language a child could follow

Let each example settle in the hand, not scatter in the air

Trust clarity to reveal what matters

DON'T

Hide meaning behind cleverness

Use words that sound important but say little

Confuse noise with depth





3. Begin at the open door

Trust is built every time it is remembered

DO

INSIGHTSHOW

Begin with what already feels true

Let the old and new share the same seat

Make change feel like a natural step forward

DON'T

Start with promises that float

Rush them forward without a path

Plant new roots in untouched soil



4. Speak to the question beneath the question

What is unspoken is not unknown

DO

Give voice to the question they carry quietly

Build trust before you move minds

Name the difference or it will disappear

DON'T

Say everything, and be heard for nothing

Make them search for what you mean

Avoid the tension, as it may echo the loudest



Say less.
Stay clear.
Sound sure.



